

November 22, 2023

## **POLICIES**

**PRIVACY POLICY:** Brian's Cabinets respects and is committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell or share your personally identifiable information to anyone.

**SECURITY POLICY:** Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

**REFUND POLICY:** Due to the nature of custom cabinetry, there is no refund available for custom cabinetry orders. If items are ordered that are not custom, refunds will be approved by management on a case by case basis. All refunds will be provided as a credit to the credit card used at the time of purchase within five (5) business days upon receipt of the returned items.

**SHIPPING & DELIVERY POLICY:** Please refer to your contract for any shipping and delivery policies. Shipping costs are determined on your cabinet contract.